



Premier

**Connect and Collaborate Anytime Anywhere**

# Office 365 Cloud Enabler powered by FastTrack Guidance for Cloud Voice



Premier Systems is set to match the future needs of customer's innovative ICT solutions across all our client's needs. with capability, trust and an impeccable track record. Our claim to fame is not merely system integration, but we are also constantly architecting.

## OUR VALUE PROPOSITION

Premier Systems professional services team consist of seasoned engineers with multivendor knowledge of underlay network. Gold competencies in Volume Licensing, Cloud Productivity, Cloud Platform and Messaging makes us the leading Microsoft partner for implementing Skype for business solutions aligned with Microsoft Office 365 Cloud Services guide lines.

## What is FastTrack Guidance for Cloud Voice

The FastTrack Guidance for Cloud Voice is a comprehensive guide and toolset for implementing and managing a reliable, cost-effective communications service based on Skype for Business Online and Microsoft Teams. It covers the entire project lifecycle, including planning, delivery, adoption, operations and migrations. It is a multi-faceted approach to the successful deployment and migration to Skype for Business Online or Microsoft Teams, incorporating four key elements which have customer success firmly at the center.

## OUR VALUE ADDED SERVICES

Premier Systems has successfully deployed and migrated large customers from on premises to Office 365, Skype for Business Online and Microsoft Phone System without any downtime or impact on business continuity. We provide complete On-premises or Cloud Voice solution for IP Telephony, Video Conferencing, Analytics and compliance reporting for all Windows devices, iOS Mobile and Android Mobile connectivity.

Our role and responsibility start from the basic Envision phase of the project till the completion phase and goes beyond. This end-to-end visibility of the Project life cycle has made Premier Systems a leading System Integrator

Premier Systems provide professional services to our valued clients at different stages of the project. Our services are aligned with the FastTrack Guidance for Cloud Voice guidelines for designing and deploying Microsoft Phone System solution. Our consulting services include:

### ENVISION

- **Envision** – In this phase, we understand your business goals, set objectives, establish scope, and approach and identify success milestones.
- **Assess** – This phase includes network assessment, adoption readiness and operational readiness of the customer organization.
- **Prepare** – Network readiness - Here, we identify, and highlight Assess activity results to evaluate network readiness, emphasize adoption strategies, and suggest steps to strengthen operational readiness. It also focuses on remediation plan for any shortcomings.
- **Design** – Final stage of the phase is the preparation of the detailed design encompassing Cloud PBX design with PSTN and on premise PSTN gateway calling, planning Voice mail and conferencing solution.

### ONBOARD

- **Deploy** – This stage covers installing and configuring, testing and stabilizing services and makes them ready for deployment.
- **Enable** – This stage covers enabling new Skype for Business online users and migrating on-premises users at scale including initial configuration of voice feature sets.
- **Adopt** – Adoption activities describe the stages of migration and co-existence of users on Skype for Business on-cloud, on-premises or hybrid setup.
- **Enhance** – Enhance stage includes integration of voice gateways, configuring Quality of Service to achieve optimal results and improve user experience.

### DRIVE VALUE

- **Run** – Enabling IT Help Desk and Ops team members for handling day-to-day operational tasks and providing them enough information to troubleshoot problems.
- **Support** – It covers re-active support for customers using Skype for Business. This support will include troubleshooting tasks with standard software tools provided by Microsoft.

#### Contact us Today for:

- ✓ Network assessment services
- ✓ User enablement and migration services
- ✓ Integration with existing voice gateways, Video conferencing.
- ✓ Network Optimization and tuning services.

Microsoft Partner of the Year  
2016 Winner

Pakistan

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